GG WARRANTY

1. Who and what this warranty covers

GG CARTS LLC provides this limited warranty to the **original individual purchaser from GG CARTS** for the sale identified on the invoice when this policy is included with the sale. It applies to personal, family and household use, is non-transferable, and covers only the listed components actually supplied with the cart.

GG CARTS cart-parts coverage begins on the GG CARTS sale date shown on your invoice for that purchase. Commercial, rental and fleet use are not covered by this consumer warranty unless separate written coverage is provided. A later resale does not restart that coverage or an existing manufacturer warranty.

Your applicable warranty package

The cart's condition at the time of the GG CARTS sale determines the package. Your sales documents identify the condition and coverage. Review the component schedule and written battery terms before purchase.

New carts only — 3 Years Cart / 5 Years Battery: the structural components, electric motor and motor controller listed on page 2 are covered for **three years from the GG CARTS sale date or 15,000 miles of use from that sale, whichever occurs first.** Mileage is measured from the sale odometer reading recorded on the invoice or delivery record. This limit applies only to that three-year group. Other components retain their listed shorter periods, and the lithium battery has separate five-year manufacturer-backed coverage. See Section 4.

Used, pre-owned and refurbished carts only — 6 Months Cart / 6 Months Battery: the listed covered cart components have six-month coverage. Battery coverage is six months under the written battery warranty supplied with the sale. See Section 4.

2. Covered defects and the parts benefit

GG CARTS coverage is limited to approved defective parts and components only. A listed component is covered when it fails during its applicable period because of a defect in materials or workmanship under normal use and proper care. After evaluating the claim, GG CARTS will repair or replace the approved defective component without charging for the covered part. Replacement parts may be new or remanufactured, suitable for the cart.

A repaired or replaced component is covered only for the remaining original time or applicable mileage allowance; replacement does not restart either limit. Labor to diagnose, remove or install it is separate. Only fitted components are covered; listing a component does not mean every cart includes it.

3. Labor and other service costs

This is a parts-only warranty. Labor is not included. GG CARTS labor is $105 per hour, including diagnosis, troubleshooting, removal and installation. Whole-cart pickup, delivery, towing, travel and transportation are not included. **Approved out-of-state replacement parts and their outbound shipping are free** as described in Section 8; other shipping and packaging costs are excluded unless separately covered in writing. Obtain an estimate and authorize chargeable work or transport before it begins.

A claim does not authorize an open-ended charge. If another applicable warranty pays a cost, the same cost will not also be charged to you. Independent service-provider rates may differ. You may use a qualified independent repairer; see page 4.

4. Battery warranties and manufacturer coverage

New carts — 3 Years Cart / 5 Years Battery: the installed lithium battery and its integrated battery-management system carry a five-year limited warranty from the battery manufacturer, not a GG CARTS battery warranty. GG CARTS will handle and coordinate the claim on your behalf.

Used, pre-owned and refurbished carts — 6 Months Cart / 6 Months Battery: the battery coverage period is six months under the written battery warranty supplied with that sale. That warranty must identify the responsible warrantor, covered battery, start date and remedy. GG CARTS coordinates the claim with the identified warrantor. Resale does not restart or extend an existing manufacturer warranty.

The applicable battery terms govern covered failures, registration, capacity criteria and repair, replacement or prorated benefits. No unconditional full replacement is promised. Longer manufacturer benefits remain available; this policy does not shorten them or cancel GG CARTS obligations expressly promised at sale.

Tires and lead-acid batteries have any applicable manufacturer coverage stated in their separate documents. The five-year lithium term does not apply to lead-acid batteries. The six-month battery package for used, pre-owned and refurbished carts is documented in the written terms supplied with the sale.

Component Coverage

New carts: middle column. Used, pre-owned and refurbished carts: right column.

Periods apply to covered materials and workmanship defects, not accidental damage or normal wear. The new-cart package is not three-year coverage for every component. Labor remains excluded under both GG CARTS cart-parts packages.

The three-year group is subject to the time-and-mileage limit stated under "Your applicable warranty package" on page 1.

COMPONENTS / COVERAGE	NEW CARTS 3 YEARS CART 5 YEARS BATTERY	USED / PRE-OWNED / REFURBISHED 6 MONTHS CART 6 MONTHS BATTERY
Structural components, electric motor and motor controller: frame, structural welds, front suspension arms, brake-caliper structure, front spindles, electric motor and motor controller.	3 years	6 months
Drivetrain, steering and brakes: electronic brake, transaxle, pedal assembly, brake master cylinder and lines, front/rear disc-brake assemblies, rack and pinion, steering column, steering gearbox, power steering, tie rods and wheel hubs. Normal-wear brake pads are excluded.	1 year	6 months
Electrical systems and controls: onboard charger, maintained battery cables, main wiring harness, DC converter, voltage regulator, switches and housings, forward/reverse switch, turn-signal assembly, and headlight/taillight assemblies. Bulbs remain excluded; electrical connections, solenoid, sensors and optional accessories are listed separately below.	1 year	6 months
Body, suspension and seating: body-panel manufacturing deformation; seat belts, armrests, hinges, rear-seat kit, seat cushions, shocks, leaf springs, bumpers, windshield, fender flares, roof, mirrors and dashboard. Cracks, impact damage and surface damage are excluded; paint/finishes and seat coverings have the periods below.	1 year	6 months
Finishes, trim and accessories: paint/body-finish defects, seat coverings, floor mats, audio system, trim, electrical connections, solenoid, sensors and optional accessories installed by GG CARTS as part of the original sale. Sun damage and normal wear are excluded.	6 months	6 months
Battery and integrated battery-management system: separate battery coverage; GG CARTS coordinates claims. See Section 4 and the sale-specific battery warranty.	5 years Lithium / manufacturer	6 months Identified battery warrantor
Tires and other separate manufacturer benefits: the applicable manufacturer terms remain in force. A longer existing benefit is not reduced by either package.	Manufacturer terms	Manufacturer terms

Seat cushions and coverings: damage is excluded

Tears, cuts, punctures, burns, stains, abrasion, pet damage and other physical damage are not covered. Ordinary compression, fading and deterioration from use or exposure are also excluded. A materials or workmanship defect not caused by damage or normal wear is assessed under the applicable cushion or covering period above.

Normal wear and maintenance are not parts defects

Routine adjustments, alignment, cleaning, lubrication, charging and scheduled maintenance are not included. Normal-wear items such as brake pads, bulbs, fuses, bushings and decals, and tire wear, punctures or flat spots, are not covered by the GG CARTS parts benefit. Any independent manufacturer coverage and nonwaivable legal rights remain unchanged.

Battery Care & Storage

Follow the instructions for the battery and charger actually installed in your cart.

5. Charging and routine care

Use the supplied charger or a compatible replacement meeting the battery manufacturer's voltage, chemistry and charging specifications. Keep the key off and accessories off while charging; follow the equipment instructions for battery and charger switch positions. Confirm that charging has actually started and follow the specified completion indicators.

Use a sound, properly rated grounded outlet and keep the plug, charging port and equipment dry. Do not use damaged cords, overloaded outlets or improvised adapters. Use an extension cord only when the equipment instructions permit it and specify its rating. Keep the charger ventilated and away from combustible materials.

Recharge after use as directed. Avoid deep discharge and recharge before the charge level becomes critically low; **20% is GG CARTS' general recharge reminder, not a universal battery cutoff or storage setting**. Follow any earlier recharge warning for the installed battery. Charging time and temperature limits depend on the installed battery and charger; follow the supplied instructions.

DO NOT LEAVE A DISCHARGED BATTERY SITTING

Recharge promptly. Do not leave a discharged ("dead") battery sitting for a week or longer. Seven days is not a safe waiting period; damage can occur sooner. If normal charging does not start, stop using the cart and contact GG CARTS promptly. Do not wait a week to seek help.

6. Low-voltage protection, sleep and storage

Prolonged low charge can trigger a lithium battery's protective shutdown and may prevent normal charging or damage the cells. Recovery may require professional diagnosis and manufacturer-approved service equipment; a severely discharged battery may not be recoverable. **Do not jump-start a lithium pack, bypass its protection system or open its case to wake it up.**

Normal sleep/storage mode is a protective feature on some batteries and is not, by itself, proof of a defect or neglect. Follow the manufacturer's approved wake-up procedure; obtain service when that procedure does not work.

Before extended storage, set the charge level and storage/power-off mode specified for your battery, switch off unnecessary loads, and arrange periodic checks and recharge as directed. The key being off may not stop all power drain. Store in a dry, protected location within the manufacturer's temperature limits. Do not assume all lithium batteries should remain plugged in or stored at 100% charge.

Rain and water protection. GG CARTS recommends storing the cart in a garage or other dry, sheltered location. When outdoor storage is necessary, use a properly fitted, water-resistant cart cover in accordance with the equipment instructions. A cover does not make the cart waterproof or protect it from flooding or submersion. See Section 9 for the water-damage exclusion.

7. Flooded and sealed batteries are different

Flooded lead-acid batteries only: inspect electrolyte levels and add distilled water at the timing and level specified by the manufacturer. Wear suitable eye/hand protection and keep sparks and flames away. Have a qualified technician assist when needed. **Do not add water to lithium, sealed AGM or gel batteries.**

Have battery cables, terminals and mounting checked as directed. Do not ignore loose, corroded, leaking or damaged components. Reduced driving range can also reflect load, terrain, temperature, tire pressure or normal aging; diagnosis determines whether a covered defect exists. Any capacity-related claim follows the applicable written battery warranty criteria.

STOP USE AND CHARGING IF A BATTERY APPEARS UNSAFE

For swelling, unusual heat, leakage, odor, hissing or smoke, stop using or charging the equipment and keep people away. For smoke, fire or immediate danger, leave the area and call 911. Do not handle a hot or damaged pack. Arrange qualified service and safe disposal or transport.

Claims, Exclusions & Your Rights

Review GG WARRANTY and the applicable battery/manufacturer warranty before purchase. After purchase, retain the version supplied with your cart, your sales invoice and related warranty documents.

8. How to request warranty service

1. Contact GG CARTS. Call (954) 727-3003 or contact the location that sold the cart. Give your name, invoice/purchase date, cart serial number or VIN, current mileage, affected component and a description of the problem. Photos, error codes and relevant service records can help. Report suspected covered failures promptly during the applicable period; later claim processing does not by itself cancel a timely claim.

2. Arrange evaluation. Stop using an unsafe cart and preserve the affected part. GG CARTS will explain the evaluation, whether the claim belongs to GG CARTS or the identified battery/manufacturer warrantor, and any expected labor or transport costs. Approve chargeable work before it begins. A covered-part decision does not make labor free.

3. Receive the coverage decision. If a GG CARTS parts claim is approved, GG CARTS will arrange repair or supply of the covered component. For a separate battery warranty, GG CARTS coordinates the submission and follows up with the identified warrantor. Ask for the reason if coverage is declined. Contact GG CARTS before buying parts for reimbursement; unapproved purchases are not automatically reimbursable.

4. Follow replacement-part return instructions. When return is required, return the replaced part within **15 days after the replacement is delivered**, with the claim reference and requested failure information. Contact GG CARTS before the deadline if a return problem arises. Any charge for a part not returned must be disclosed when the replacement is arranged. **Do not ship a battery without approved packaging and transport instructions.**

Out-of-state warranty claims

For carts sold or delivered to customers outside Florida, GG CARTS will provide approved replacement parts covered by this parts warranty **at no charge, including shipping those parts to the customer.** Our technicians will assist by phone or video call with troubleshooting and repair coordination. Work requiring a qualified technician must be performed by one; remote guidance is not a substitute for safe, qualified service.

GG CARTS does not pay local diagnostic or installation labor, or transportation of the entire cart to or from our facility. If workshop repair is needed, arrange it with GG CARTS before shipment. **The customer pays round-trip cart transportation** to 4500 North Federal Highway, Fort Lauderdale, FL 33308. GG CARTS will perform the approved repair under this policy; **labor remains excluded and is charged at $105 per hour** with prior customer authorization. Separate battery-warranty terms govern manufacturer battery benefits.

9. What this limited parts warranty does not cover

In addition to the page 2 exclusions, this warranty does not cover failures or damage **caused by** accidents, collision, abuse, overloading, improper installation, unsuitable batteries/chargers, improper charging or storage, neglect, ignored maintenance, flooding, liquid intrusion, corrosion, fire, electrical surges or incompatible modifications. Examples include speed/controller changes, unsuitable wheels or suspension changes, and added electronics that cause the claimed failure.

Water and flood damage. Water intrusion, flooding or submersion voids coverage for the components damaged by that exposure and any resulting failures, including related corrosion or electrical damage. This does not automatically cancel coverage for an unrelated defect. Garage storage or a suitable rain cover is recommended; a cover does not make water or flood damage a covered claim.

An accident, aftermarket part or independent repair **does not automatically cancel unrelated coverage**. Qualified independent maintenance or installation is permitted; damage caused by improper work or an unsuitable part may be excluded. GG CARTS still evaluates whether the claimed part defect qualifies. A battery sleep event alone is not an automatic reason to deny coverage.

10. Your legal rights and the applicable documents

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State. This limited parts benefit does not disclaim applicable implied warranties or exclude rights and remedies that cannot lawfully be limited, including applicable rights concerning personal injury and product defects. No shortened deadline for bringing a legal claim is imposed by this policy.

Keep the version supplied with your sale. Later policy changes do not reduce coverage already provided. Separate manufacturer warranties govern their own benefits and do not reduce GG CARTS obligations expressly promised here. Ask GG CARTS to document any additional coverage promised at sale. Nothing here cancels an enforceable sale promise or a right provided by law. Contact GG CARTS to resolve an unclear term.

You may review and download GG WARRANTY from the Warranty page at www.ggcart.com before purchasing. A paper copy is available free of charge on request. A later website revision does not replace the warranty that applied to an earlier sale.